



**CUBA REAL TOURS**  
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## RENTAL CONDITIONS: **REX**

- Minimum age of Driver: 21 years (at least 2 years in possession of the drivers' license)
- Additional Driver: **10 CUC\*** for the whole rental period
- Maximum number of additional drivers: 2 (If the car is returned by the additional driver (instead of the main driver) there is an extra fee of **50 CUC\*.**)
- Minimum rental time: 3 days
- Deposit: compulsory (amount depending on category of the rental car)  
Can be made by credit card print (strongly recommended) or in cash
- Airport Fee (for pick-up at international airports): **20 CUC\***
- Credit Cards accepted: e.g. (mostly used): VISA, MASTERCARD (all credit cards only accepted, if they are not issued by an American bank)
- Credit Cards not accepted: AMEX, DINERS, CITY-BANK and all other credit cards issued by American banks
- Kilometers: rental rates are with unlimited kilometers
- Gasoline: not included (one full tank to be paid at pick up, drop off with empty tank)
- Chauffeur for rent: no more available
- Earlier return of the car: no refund, if the client returns the car earlier than planned in the reservation
- Loss of license plate: penalty fee **120 CUC\***

\*All rates are subject to change without prior notice.

### **ONE WAY DROP OFF FEES<sup>1</sup>:**

**No Drop off Fees at main REX offices:** in Pinar del Rio, Havana, Varadero, Cienfuegos, Santa Clara, Cayo Coco, Ciego de Avila, Camaguey, Holguin and Santiago de Cuba.

Drop off fees (to be paid on the spot) apply if the car is returned in the following cities or places (with no REX office):

Baracoa	<b>250.00 CUC</b>	Marea de Portillo	<b>200.00 CUC</b>
Bayamo	<b>100.00 CUC</b>	Maria La Gorda	<b>300.00 CUC</b>
Cayo Guillermo	<b>40.00 CUC</b>	Matanzas (city)	<b>50.00 CUC</b>
Cayo Santa María	<b>120.00 CUC</b>	Moa	<b>200.00 CUC</b>
Hotel Don Lino	<b>50.00 CUC</b>	Sancti Spíritus (city)	<b>100.00 CUC</b>
Guantanamo (city)	<b>100.00 CUC</b>	Santa Cruz del Norte	<b>60.00 CUC</b>
Guardalavaca	<b>70.00 CUC</b>	Santa Lucia	<b>70.00 CUC</b>
Las Tunas (city)	<b>100.00 CUC</b>	Trinidad	<b>100.00 CUC</b>

Table 1: One way drop off fees

### **COMPULSORY LOCAL INSURANCE:**

The local insurance of REX, Super CDW, (CDW - partial coverage - does not exist any more) is compulsory and has to be booked and paid on the spot, when renting the car at the REX office. Without paying the local insurance the car will not be handed over to the client. Any kind of further insurance, which the client might have already bought in his home country, are only seen as additional and cannot replace the booking of the compulsory local insurance (which has to be paid to REX on the spot).

<sup>1</sup>Drop off fees are to be paid to REX on the spot. All rates are subject to change without prior notice.

CATEGORY	REX	
	INSURANCE Super CDW	DEPOSIT
	per day	per rental period
	CUC	CUC
MEDIO	20	200
STANDARD	20	200
STANDARD ALTO	25	250
PREMIUM	30	250
LUXURY	35	450
MINIVAN	35	250

Table 2: Insurance fees / deposits

Super CDW (Super Collision Damage Waiver):\*

Full coverage of damages, loss and theft (including windows and wheels and radio/audio/CD equipment), fire, jolt, overturn, accidents and natural catastrophes.

The client does not have to pay anything in case of damage (in German: keine Selbstbeteiligung im Schadensfall). The Super CDW eliminates the self risk to 0 CUC, according to rental terms. Written on the rental agreement of REX. Only if any violation of the rental terms occurs, the customer will pay the full damage amount (e.g. driver under influence of alcohol, narcotics, etc.).

Insurance against theft (in German: Diebstahlversicherung):\*

See details in the above description Super CDW (full coverage of theft).

Insurance of passengers in case of accidents (in German: Insassenunfallversicherung):

Injuries and death of the driver and the passengers in case of an accident are **NOT COVERED!**

**We therefore strongly recommend buying an additional insurance for these cases in your home country.**

Insurance of damage against others (in German: Haftpflichtversicherung):\*

In case of accident the local insurance also covers damages to the property of others or injuries of others if they occur during driving on public roads and streets.

But the amount of this coverage (in German: Haftungs-Deckungssumme) is **VERY LIMITED!** (see below) **We therefore strongly recommend buying an additional insurance for these cases in your home country.**

- Total amount in case of damage to property of others: up to 15.000 USD.  
One single person can only receive up to 5.000 USD
- Total amount in case of injuries of 3rd persons:\*\* up to 15.000 USD.  
One single person can only receive up to 5.000 USD
- Total amount in case of death of 3rd persons:\*\* up to 25.000 USD.  
One single person can only receive up to 5.000 USD

\*All coverage only in accordance with the conditions and rules of the insurance and the contract conditions of the REX rental car company in Cuba.

\*\*Medical costs and costs for doctor, hospital etc. are not included and client has to pay for it himself or via his own health/accident insurance.

General information in connection with the local REX rent a car insurance:

- Every accident or incident has to be reported to the police immediately and the driver has to behave according to the common official Cuban traffic rules. Otherwise the insurance will not pay.
- The driver also has to inform the rental car company about every accident or incident.
- An official damage report (official document about the incident; given by police) has to be filled out and shown to the rental car company. Otherwise the insurance will not cover any damage.
- The car must always be parked at guarded and/or secure parking lots (e.g. official Hotel parking lots).
- The insurance does not pay anything if the driver does not respect and fulfill the conditions of the insurance, of the rental contract and the rules of Cuban laws.
- In addition the insurance does not pay, if the car is driven by an unauthorized person or if the driver is under the influence of alcohol or drugs.